

## Feedback on the Parenting Support Service

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Feedback from anyone who has accessed our service is appreciated and carefully considered. If you would like to provide us with some feedback or suggestions for how we can develop and improve our services, please contact us.

## Contacts

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Parents and professionals from health and education settings approach us with many different problems and questions around parenting and family challenges. While we might not always be the right service to help, we can link with, or let you know about other services who might provide advice and support.

For more information, the Parenting Service can be contacted as follows:

Parenting Support Services  
The Bridge Child & Family Centre  
Le Geyt Road  
JE2 4RU

**Contact details:**

**Tel:** +44 (0)1534 449152

**Email:** [parentingadmin@gov.je](mailto:parentingadmin@gov.je)



# Parenting Support Service

## What is The Parenting Support Service?

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The Parenting Support Service form part of the Parenting Family Support and Participation Service within the Department for Children, Young People, Education and Skills.

The Parenting Support Services aim to support and enable all education settings (0-18 years) in Jersey, to help them develop frameworks for engagement with all parents/carers, including parents/carers whose children have additional needs within their specific settings.

## What do Parenting Support Services do?

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Parenting support workers use their knowledge of children and young people's development and families to help parents/carers in their important role in their child's social, emotional, physical and educational development as well as their own educational opportunities, whatever their learning needs.

In achieving this, parenting support workers will work with school staff and other professionals involved and contribute to:

- ensuring parents/carers know they matter in their child's education
- discussions which consider strategies and support arrangements which will address barriers to engagement with support

Parenting support workers may also contribute to the following:

- training for school staff and other professionals
- support for schools in times of crisis and bereavement
- support for other services working with families

## How might a Parenting Support Worker work with parents?

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Parenting Support Services work in conjunction with the Family Support Workers in primary and secondary schools across the island delivering the Triple P (Positive Parenting Programme). This is a programme that offers ideas to help deal with the small and big parenting challenges of family life.

As part of their involvement parenting support workers will draw on a range of evidence based approaches and resources to support their work and this may include:

- one to one consultations with parents/carers to discuss concerns including strengths, resources and difficulties as well as possible ways forward
- meet with groups of parents/carers to discuss and debate child/young people's development generally as well as specific concerns around parenting challenges and successes

## How can I get access to Parenting support service?

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If you have any concerns, questions about parenting you can contact us directly or speak to your child's nursery/school/setting.